

iQ Online Return Form

At iQliving we are proud of our collections and want you to be perfectly satisfied with your purchase. If you purchased something online and wish to return it for whatever reason, simply fill out the information below. Merchandise must be returned in original condition it was purchased in including all packaging. Merchandise being returned not accompanied with a receipt but in original condition and packaging can be exchanged or a store credit can be issued. We regret that furniture, special orders, sale and seasonal items are a final sale.

We allow for shipping time allowance and therefore we offer a full refund within 14 days of purchase and exchange or store credit up to 30 days of online purchase. We reserve the right to inspect the goods once received. You may use the shipping carrier most convenient for you; we regret shipping charges are non-refundable.

If you have any questions in regards to our return policy or how to return merchandise please email customercare@iQliving.com or call us at 1-800-716-9681.

Name : _____

Address : _____

City : _____

Province : _____

Postal Code : _____

Phone Day : _____

Phone Evening : _____

Reason for RETURN : _____

Action to be Taken

Upon RETURN : _____

Receipt : YES NO